

## COOKIES POLICY

March 2017

### Use of 'Cookies'

'Cookies' are small pieces of information sent by a web server to a web browser, which enables the server to collect information from the browser. Essentially it takes the form of a small text file deposited on your computer's hard drive. They are not harmful and do not contain any confidential information such as your home address, date of birth or credit card details.

Truenordic uses Cookies so that we can tailor the service provided on our site to suit each individual user's needs. The use of Cookies does not give us access to the rest of your computer. We use the following cookies:

- Analytical/performance cookies: They allow us to recognise and count the number of visitors and to see how visitors move around our site when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily;  
and
- Strictly necessary cookies: These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services. This also includes information regarding the referrer's cookie, cookie policy acceptance, language, zones and session information.

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

We also offer you the facility to share your experience on our site through social media sites such as Facebook and Twitter. By using these features, you are also consenting to allow cookies from these providers. More information about how these providers use cookies can be found at their websites.

### Are cookies safe?

Yes. The information stored in cookies is safe and anonymous. They do not contain any information which could personally identify you and your account security is never compromised. You can find more information about cookies at [www.allaboutcookies.org](http://www.allaboutcookies.org) and [www.youronlinechoices.eu](http://www.youronlinechoices.eu). For a video about cookies visit [www.google.co.uk/goodtoknow/data-on-the-web/cookies](http://www.google.co.uk/goodtoknow/data-on-the-web/cookies).

## Can I turn off cookies?

We use cookies to ensure that we provide the best possible standard of service to our online customers if you agree.

You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site and your experience of our site will be limited and many integral aspects of the site, including (but not limited to) adding items to your shopping bag and accessing your account, may not work at all.

For information on how to disable cookies, please consult the "Help" tab of your browser via the menu bar.